

Returns and Exchanges

Include this form inside box with all returns – You may use this form and indicate exactly what you would like to exchange item(s) for or if you are returning for credit. Please include Ship to name on order.

Refund and Exchange Policy

- Returned items may not used, washed, altered or damaged and must be suitable for resale.
- If the cover has been taken out of the box and left on the furniture overnight, the cover is not returnable. If you are unsure of the look or size, please keep the cover in the box and inside.

Return Shipping

When returning an item we suggest you use a traceable form of shipping whether it's by UPS, FedEx, Airborne Express, US mail, etc. The package being returned is the customer's responsibility until it reaches our warehouse. Customer is responsible for all costs and will need to authorize the shipping charge to your card or send payment for us to ship the exchange back to you.

- General merchandise exchanges will be subject to the actual shipping cost for exchange.
- Please allow 2 weeks for exchanges or credits.
- Returns will be credited back to the card it was charged on. Credit will be for merchandise only and will not include our original cost for shipping.

Check box and sign to authorize IF return shipping applies

- I authorize the return shipping cost for general merchandise exchange (various or multiple items)
- If item exchange is a higher price I authorize the difference to be charged to my credit card.

Sign here _____ to authorize return shipping charges to your card if applicable (no shipping fee will be charged for exchanges due to product or shipping errors)

If you have received an item that was damaged, defective or not what you ordered please call Monday - Friday during the hours of 8:00 am to 5:00 pm PST or email us. Please do not return items that were damaged, defective or not what you ordered without first contacting us. If merchandise is received damaged please save any boxes for possible inspection by Fedex.